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000-R14: IBM SurePOS 500 Models 5x5 Technical Mastery
Practice Exam: 000-R14 Exams
Exam Number/Code: 000-R14
Exam Name: IBM SurePOS 500 Models 5x5 Technical Mastery
Questions and Answers: 60 Q&As
(IBM certifications I)

Exam :***000-R14***

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Exam : IBM 000-R14
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1. What is one of the differences between IBM SurePOS Model 545 and Model 565?
A.Model 545 does not have a PC Card slot; the 565 does have a PC Card slot.
B.Model 545 has 512MB of memory standard; the 565 has 1GB of memory standard.
C.Model 545 has a 20GB SATA II hard disk drive; the 565 has an 80GB SATA II hard disk drive.
D.Model 545 has only one USB port on the display; the 565 has three USB ports on the display.WArialMangalZ
Answer: A

2. Which three improvements have been realized in the touch screen implemented in the IBM SurePOS 5x5 models? (Choose three.)
A.The touch area has been enlarged.
B.It has improved sunlight immunity.
C.The sensitivity of the touch can be regulated.
D.It has a second generation touch-controller chipset.
E.The touch firmware is flash upgradeable in the field.
F.It has an anti-glare coating that is almost imperceptible.WArialMangalZ
Answer: BDE

3. What are two advantages of the infrared technology used in the IBM SurePOS 5x5? (Choose two.)
A.It is the most economical to mass produce.
B.Field calibration is only required once a year.
C.Infrared touch screens have an unlimited number of touches.
D.It provides the best overall image quality of any touch technology.
E.A special coating makes infrared touch screens easier to clean than other technologies.WArialMangalZ
Answer: CD

4. What is the technology called that cools critical IBM SurePOS 500 system components?
A.cooling wind technology
B.cooling pipe technology
C.mobile cooling technology
D.cooling tunnel technologyWArialMangalZ
Answer: D

5. Which three features are found on the IBM SurePOS 565 but NOT on the SurePOS 545? (Choose three.)
A.PC card slot
B.headphone jack
C.microphone jack

D.dual-channel memory
E.modular flash drive
F.internal CD-ROM driveWArialMangalZ
Answer: ABC

6. What are three Field Replaceable Units (FRUs) for the main system display? (Choose three.)
A.the video card
B.the front bezel
C.the LCD assembly
D.the video memory
E.the entire display
F.the backlight bulbsWArialCourierCourier NewMangalZX
Answer: BCE

7. What are three applicable precautionary steps to handling static-sensitive components? (Choose three.)
A.keep one finger on the metal frame at all times
B.lessen the amount of static electricity by limiting the amount of movement
C.once the component is removed from the anti-static bag, install it immediately
D.wear rubber gloves to reduce static electricity and prevent cuts from the sharp edges
E.stand with at least one foot on an anti-static mat when installing printed circuit boards
F.when putting down static-sensitive components, do so on top of an anti-static bag, not on the system cover or metal tableWArialMangalZ
Answer: BCF

8. What are four optional features for the IBM SurePOS 5x5? (Choose four.)
A.presence sensor
B.three-track MSR
C.video adapter card
D.internal CD-ROM drive
E.512MB of system memory
F.4GB embedded modular flash drive
G.compact ANPOS keyboardWArialMangalZ
Answer: BCFG

9. Which three functions does Remote Management Agent v2 enable? (Choose three.)
A.wake on ring
B.remote printing
C.preboot execution
D.inventory management
E.software distribution
F.configuration managementWArialMangalZ
Answer: DEF

10. Which type of processor is in the IBM SurePOS 5x5 models?
A.2.0GHz Celeron processor
B.2.53GHz Celeron D processor
C.3.60GHz Pentium D processor
D.3.73GHz Pentium 4 processorWArialMangalZ
Answer: B

11. How is dual-channel memory implemented?
A.use the BIOS settings by pressing F2 as the system boots
B.use the utilities and choose the dual-channel memory option

C.update the config.sys file with "Dual-channel memory ON" statement
D.use matched DIMMs that are identical in terms of speed, size, and manufacturerWArialMangalZ
Answer: D

12. How many unpowered serial ports are there on the IBM SurePOS 5x5?
A.Both models have two unpowered serial ports.
B.Both models have three unpowered serial ports.
C.Model 545 has two unpowered serial ports and model 565 has three unpowered serial ports.
D.Model 545 has three unpowered serial ports and model 565 has four unpowered serial ports.WArialMangalZ
Answer: B

13. What is one of the differences between IBM SurePOS Model 545 and Model 565?
A.Model 565 has dedicated video memory.
B.Model 545 does not have audio capability.
C.Model 545 can be ordered with an internal floppy drive.
D.Model 565 can be ordered with a 4GB embedded flash drive.WArialMangalZ
Answer: B

14. How is the Power up on LAN feature enabled?
A.through Remote Management Agent
B.through the CMOS Setup Utility program
C.by installing Power up on LAN from the Diagnostics Program
D.by installing the Power up on LAN driver from the Retail Store Solutions Web siteWArialMangalZ
Answer: B

15. Which three processor characteristics are found in the IBM SurePOS 5x5 series? (Choose three.)
A.It is non-socketed.
B.It operates at 2.53GHz.
C.It has an Intel chipset.
D.It has a 533MHz frontside bus.
E.It has an Integrated Graphics Processor.
F.It does not support multi-media applications.WArialMangalZ
Answer: BCD

16. Remote Management Agent v2 works in conjunction with which other IBM software product?
A.IBM Director
B.IBM WebSphere Adapter
C.IBM Systems Management Suite
D.IBM Retail Environment for SUSE LinuxWArialMangalZ
Answer: A

17. Where is the RJ45 MSR connector located on the IBM SurePOS 5x5?
A.on the rear connector panel
B.on the back side of the display panel
C.integrated into the system unit (tower) behind the display panel
D.integrated into the right side of the system unit (tower) as it is facing the operatorWArialMangalZ
Answer: B

18. Which display sizes are available on the IBM SurePOS 5x5 models?
A.12 inch color, 15 inch color, 17 inch color
B.15 inch color, 17 inch color, 19 inch color
C.12 inch monochrome, 15 inch color, 17 inch color
D.15 inch monochrome, 15 inch color, 17 inch colorWArialMangalZ

Answer: A

19. Which three Field Upgradeable Units exemplify the "virtually tool-less" design of the IBM SurePOS 5x5? (Choose three.)
A.I/O cover
B.processor
C.system board
D.display panel
E.optional secondary video adapter
F.integrated 2x20 customer displayWArialMangalZ
Answer: ACD

20. Which two drivers are required when running PC DOS 2000? (Choose two.)
A.OPOS
B.UPOS
C.Touch
D.JavaPOS
E.EthernetWArialMangalZ
Answer: CE

21. How many USB ports are available on the IBM SurePOS 5x5?
A.five
B.nine
C.three
D.sevenWArialMangalZ
Answer: B

22. Where is the hard disk drive located in the IBM SurePOS 5x5?
A.at the rear of the system, just above the power supply
B.at the rear of the system, behind the I/O tailgate cover
C.in the center of the system, underneath the center tower cover
D.at the front of the system, directly underneath the front coverWArialMangalZ
Answer: D

23. Which operating system is NOT supported on the IBM SurePOS 5x5?
A.IBM PC DOS 2000
B.Microsoft Windows 2000
C.IBM 4690 Operating System
D.Microsoft Windows XP Professional
E.Microsoft Windows Embedded for Point of ServiceWArialMangalZ
Answer: C

24. In order to prevent electrostatic discharge (ESD) damage when removing or replacing parts in the IBM SurePOS 5x5, which preliminary step should be taken before opening the device?
A.wear rubber gloves to reduce ESD
B.remove wool clothing to reduce ESD
C.stand on an ESD treated rubber mat
D.connect an ESD wrist strap and cordWArialMangalZ
Answer: D

25. What are three power management functions that are supported on the IBM SurePOS 5x5? (Choose three.)
A.wake on ring
B.wake on Wi-Fi

C.wake on touch
D.power up on demand
E.power up on daily alarm
F.wake on enterprise server alertWArialMangalZ
Answer: ACE

26. Which is the standard touch screen LCD type and size on the IBM SurePOS 5x5?
A.dual-bulb, 15 inch (1024x768)
B.dual-bulb, 17 inch (1280x1024)
C.High Bright, 12.1 inch (800x600)
D.single-bulb, 12.1 inch (800x600)WArialMangalZ
Answer: A

27. Which two statements are true about "dual-channel memory enabled" technology? (Choose two)
A.It makes use of virtual RAM.
B.It doubles the capacity of feeding data to the processor.
C.It has two sets of memory slots (two each) on the system board.
D.It is the equivalent of having two pipelines to the processor rather than one.
E.It partitions a portion of the hard disk drive to be used as an additional memory cache.WArialMangalZ
Answer: BD

28. Which three Microsoft Windows operating systems are supported on the IBM SurePOS 5x5? (Choose three.)
A.Windows NT
B.Windows 2000
C.Windows Embedded CE
D.Windows Vista Business
E.Windows XP Professional Edition
F.Windows Embedded for Point of ServiceWArialMangalZ
Answer: BEF

29. What does improved serviceability refer to in relation to the IBM SurePOS 5x5 models?
A.having the virtually tool-less design of several components
B.having on-site service, 24 hours a day, five days a week, next day response time
C.having on-site service, 24 hours a day, seven days a week, same day response time
D.having rigorously tested each component used in the systems to ensure a longer life spanWArialMangalZ
Answer: A

30. Which type of hard disk drive is standard on all models of the IBM SurePOS 500 Series Models 545 and 565?
A.40GB IDE
B.80GB IDE
C.40GB SATA II
D.80GB SATA II WArialMangalZ
Answer: D

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